

See Hear Respond – Approved Deliver Partner Reference

Barnardo's confirms that Sussex Club was an approved deliver partner for See Hear Respond, Phase 1 and Phase 2, in 2020/21. The delivery partner's main contact, at the time, was Chris Cook.

The combined value of the delivery contracts for phases 1 and 2 was £86,590¹.

Sussex Club had a particular strong reach into the following core priority groups targeted in See Hear Respond:

- Children requiring mental health and emotional wellbeing support
- Children at risk of abuse and exploitation (in and out of the home)

The nature of the work completed by Sussex Club included providing:

- Accessible advice and support to children and their families
- Therapeutic support to children and their families who needed support with mental health and emotional wellbeing
- Place based work – namely street based/ detached work to children not engaged with traditional services within their communities
- Reintegration into education support for children who had become disconnected from schools and required intensive support to help them return to school and rebuild relationships

Throughout the engagement as a delivery partner in See Hear Respond, Sussex Club:

- met all of the key performance indicators;
- received positive feedback from the children, young people and families engaging with the service
- met all of the requirements for the successful management of the contract
- positively represented the values of See Hear Respond and acted as a valued partner
- shared practice across the network
- adapted models of delivery in line with local and national lockdown and COVID safe requirements
- scaled up their delivery at pace to meet high levels of demand
- extended the See Hear Respond programme's reach into their local community

¹ This should only be shared with a 3rd party with the delivery partner's approval

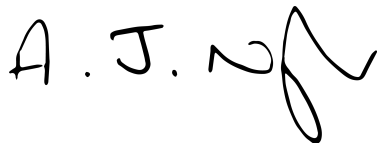
See Hear Respond as shown by the independent evaluation was determined to be a highly successful programme, mobilised at pace and delivered within unprecedented sector conditions, that involved over 80 voluntary sector community partners. In the 10 months it was operational See Hear Respond supported over 100,000 children and their families and was ascertained to have made a positive change in 88% of those families lives ranging from:

- Improved child health and wellbeing
- Reduced isolation and loneliness of child
- Access to accurate information
- Improved parent health and wellbeing
- Improved connection to informal support services
- Improved safety of the child
- Improved connection to services
- Improved safety of the parent

Sussex Club performance was monitored through the required submission of monthly reports and case studies, attendance at monthly contract meetings and a final exit interview. In addition to this all referral, assessment and closure records for children supported were recorded on a central data base and checked for quality.

The information contained within this reference has been drawn from all of the above sources.

Yours Sincerely,



Amanda Naylor
Head of see Hear Respond Partnership